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FOR IMMEDIATE RELEASE:

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MSN Healthcare Solutions Launches ClearSurvey

Columbus, GA — On June 3, 2021, MSN Healthcare Solutions launched a new patient satisfaction survey module. As the name suggests, ClearSurvey offers an easy-to-use and inexpensive option for medical practices of all specialties to assess patient satisfaction with clinical services provided.

“Historically, many practices have been interested in conducting patient surveys, but have stayed on the sidelines due to cost”, explained MSN’s President and founder Bo Trotter. “We feel that our new product and its cost structure will allow everyone to participate. Patient survey data is a great tool for stipend negotiation with facilities, bidding on new business opportunities, and ongoing clinical assessment and improvement. At the end of the day, this feedback is the best barometer to assess a medical group’s customer service to their patients.”

ClearSurvey measures are also part of CMS’s Merit-Based Incentive Payment System (MIPS) and carry highly-weighted values, due to the small number of practices currently reporting. This number is expected to increase, as practices become more aware of the benefit. To this end, ClearSurvey is fully integrated with MSN’s Qualified Clinical Data Registry, allowing practices to seamlessly report and develop new survey measures of their own. Groups have the ability to customize their question set, with pricing at only \$325/provider annually for our standard message package, along with substantial volume discounts for mid to large-sized practices. All survey responses are updated real-time for groups to review on a personalized landing page, at the enterprise, facility, and individual provider level. Both current MSN billing and non-billing clients are invited to join.

For more information about MSN Healthcare Solutions and ClearSurvey, visit msnllc.com and clearsurvey.com.

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MSN is a national, privately-held company delivering comprehensive medical billing services and practice management solutions to Anesthesiology, Pathology, Radiology and other specialty healthcare markets. Founded in 1996, MSN provides services to more than 170 client groups throughout the United States and the U.S. Virgin Islands, partnering with practices to improve billing efficiency and revenue.

